



# FEMA

*Austin Joint Field Office*


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HURRICANE HARVEY

## News Release

### **Transitional Shelter Assistance deadline extended to June 30 for some survivors as efforts continue to help Texans move to permanent housing**

**AUSTIN, Texas** – Eligible Hurricane Harvey survivors receiving Transitional Shelter Assistance (TSA) may receive an extension to stay in hotels until June 30, with check-out on July 1, as they continue working toward a permanent housing solution. This is the seventh and final extension of the temporary sheltering program.

Key dates:

- May 31 – Last day of eligibility under current extension period
- June 30 – End of approved extension period
- July 1 – Final check-out of the TSA program

Prior to May 31, disaster survivors participating in TSA will receive a phone call message advising them if they have continued eligibility for this extension in a participating hotel. Notification calls will be made to all applicants.

Survivors in hotels who are unsure of their continued TSA eligibility can:

- Call the FEMA Helpline at **800-621-3362** (voice, **711** or **VRS**) or **800-462-7585** (TTY).
- Log into their account on [disasterassistance.gov/](https://disasterassistance.gov/).
- Visit a Disaster Recovery Center (DRC); for DRC locations and hours go to [fema.gov/DRC](https://fema.gov/DRC).
- Ask the hotel to look in the lodging web portal to see whether they have eligibility beyond the current check-out date of June 1.

Recovery partners at all levels are working together to ensure remaining hotel participants are getting the support they need in the form of information, available financial resources and guidance as they transition out of the temporary sheltering program.

Survivors can find an extensive list of local, state and federal resources at:

<https://www.fema.gov/news-release/2018/02/20/fact-sheet-46-tsa-resources-survivors-moving>

For more information on Hurricane Harvey and Texas recovery, visit the Hurricane Harvey disaster web page at [www.fema.gov/disaster/4332](http://www.fema.gov/disaster/4332) or Facebook at <http://www.facebook.com/FEMAHarvey>, the FEMA Region 6 Twitter account at [twitter.com/FEMARegion6](https://twitter.com/FEMARegion6) or the Texas Division of Emergency Management website at [www.dps.texas.gov/dem/](http://www.dps.texas.gov/dem/).

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*FEMA's mission: Helping people before, during, and after disasters.*

*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at **800-621-3362** (voice, **711/VRS** - Video Relay Service) (TTY: **800-462-7585**). Multilingual operators are available (press 2 for Spanish).*

*The SBA is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling (800) 659-2955, emailing [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov), or visiting SBA's website at [www.sba.gov/disaster](http://www.sba.gov/disaster). Deaf and hard-of-hearing individuals may call (800) 877-8339.*